



SMC ANNUAL MAINTENANCE PLANS

One annual payment. Reliable local care. No surprise service bill.

SMC ESSENTIAL

Everyday peace of mind

£14.99 monthly equivalent

£179.88 PAID ANNUALLY

- Annual MOT test
- Two vehicle health checks
- Fluid-level top-ups
- Priority workshop booking

SMC SERVICE

Our best-value plan

£24.99 monthly equivalent

£299.88 PAID ANNUALLY

- Annual MOT test
- One interim service
- Two vehicle health checks
- One diagnostic code scan
- 10% discount on labour

MOST POPULAR

SMC COMPLETE

More complete annual care

£34.99 monthly equivalent

£419.88 PAID ANNUALLY

- Annual MOT test
- One full service
- Two diagnostic code scans
- Two vehicle health checks
- Priority workshop booking
- 10% discount on labour

JOIN THE SMC AUTOS CARE CLUB

12-month plan. Full annual payment is required before benefits begin.

01908 824430

GOOD TO KNOW

Plans apply to one registered vehicle and are subject to an initial vehicle inspection. Prices shown include VAT. We use premium-quality Mobil or Quantum engine oil, matched to the correct manufacturer specification, up to 5 litres, together with a standard oil filter. Additional oil and certain specialist filters may cost extra. MOT repairs, replacement parts, tyres, brakes, clutches, timing belts, wet belts, DPF/AdBlue faults and mechanical breakdowns are not included. Diagnostic code scans do not include strip-down work or extended electrical diagnosis. Full terms, vehicle eligibility and minimum-term conditions apply.

SMC AUTOS LTD

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SMC AUTOS CARE CLUB - TERMS AND CONDITIONS

Please read these terms before purchasing a plan.

1. Plan term and payment

Each plan runs for 12 months from the start date shown on the customer agreement. The full annual price must be paid in cleared funds before any plan benefit can be booked or used. The monthly amount shown in advertising is for comparison only and is not a monthly-cancellation option.

2. Named vehicle

The plan applies only to the registration and vehicle recorded at purchase. It cannot be shared between vehicles. The vehicle must pass SMC Autos' initial eligibility inspection. SMC Autos may decline unsuitable, heavily modified, commercial, high-performance or specialist vehicles, or offer a revised price before purchase.

3. Included work

Only the items expressly listed for the selected plan are included. Services are carried out to SMC Autos' stated service schedule unless a manufacturer-specific service is separately agreed and paid for. Plan benefits have no cash value and unused benefits expire at the end of the 12-month term.

4. Oil, filters and additional charges

A service includes the stated inspection, premium-quality Mobil or Quantum engine oil matched to the correct manufacturer specification up to 5 litres, and a standard oil filter. Oil above 5 litres, specialist filters, fuel filters, pollen filters, spark plugs and other service items cost extra unless expressly included in writing. Any extra work requires the customer's approval.

5. Exclusions

The plan is not mechanical-breakdown insurance or a warranty. MOT repairs, replacement parts, tyres, brakes, clutches, batteries, timing belts, wet belts, chains, DPF or AdBlue work, air-conditioning, recovery, storage and mechanical or electrical repairs are excluded. Existing faults and damage are excluded.

6. Diagnostics

A diagnostic code scan means reading and reporting stored fault codes. It does not include extended testing, wiring investigation, dismantling, programming, coding, software updates or repair work. These will be quoted separately.

7. MOT

The plan includes the MOT test fee only. It does not guarantee that the vehicle will pass. Repairs, parts and any retest fee outside the applicable free-retest rules are payable separately. The customer remains responsible for keeping the vehicle roadworthy and presenting it on time.

8. Booking and missed appointments

All work is subject to workshop availability and must be booked in advance. At least 24 hours' notice should be given to change a booking. SMC Autos may treat a repeatedly missed appointment as use of the relevant booking slot where reasonable costs have been incurred, after notifying the customer.

9. Cancellation and refunds

For a plan bought online, by telephone or away from our premises, statutory cancellation rights may apply. Where the customer asks SMC Autos to start work during a statutory cooling-off period, the customer must pay a reasonable amount for services already supplied. Outside statutory rights, a voluntary cancellation before any benefit is used will receive a refund less reasonable administration and direct costs. Once benefits have been used, any refund will be calculated after deducting their normal retail value and SMC Autos' direct costs; no cancellation charge will exceed SMC Autos' actual reasonable loss.

10. Transfer or vehicle disposal

The plan is not automatically transferable. If the named vehicle is sold or written off, SMC Autos may, at its discretion, transfer unused benefits to one replacement vehicle owned by the same customer after an eligibility inspection and payment of any price difference.

11. Customer responsibilities

The customer must provide accurate vehicle details, follow reasonable maintenance advice, check fluid levels between visits and promptly report warning lights or faults. The plan does not replace the manufacturer's maintenance schedule or the customer's legal duty to keep the vehicle roadworthy.

12. Liability, complaints and statutory rights

SMC Autos will provide services with reasonable care and skill. Nothing in these terms excludes liability that cannot legally be excluded or affects rights under the Consumer Rights Act 2015. Complaints should first be sent to SMC Autos Ltd using the contact details below so we can investigate and respond.

13. Renewal and changes

The plan does not renew automatically unless the customer gives separate express agreement. Any renewal price and benefits will be confirmed before renewal. SMC Autos will not reduce benefits or increase the agreed price during a paid plan except where a change is required by law and does not remove the customer's statutory rights.